

# BPS Mahila Polytechnic, BPSMV, Khanpur Kalan, Sonipat

## Terms & Conditions of AMC for Computers 2014-15

1. Total no. of Computers covered under AMC is 94 which may be increased or decreased as per the availability.
2. AMC period is of one year which may be further extended depending on the satisfactory performance of the firm.
3. AMC will include troubleshooting of Hardware and Software problems and installation of every type of Software and operating system as required by concerned official.
4. AMC will include the networking of all computers for the purpose of internet with a proxy server and a server in each computer lab with resource sharing such as hard disk, CD/DVD drive etc.
5. Software problems must be rectified within 24 hrs and hardware problem as well as purchasing of new software must be rectified within 4 days failing which Rs. 10 per day per system will be deducted from your AMC amount.
6. An efficient engineer for solving Hardware and Software problems will visit the Institute on all working days even if there is no problem in computers.
7. Mode of payment will be on monthly basis on the recommendation of committee or the officers as deputed by the authority.
8. The institute reserves all rights to cancel the AMC at any time without quoting any reason.
9. An account payee cheque of Rs.10000/- will be submitted by the firm, to which the contract is given as security within four days from the date of the AMC Contract.
10. All Hardware parts will be replaced/repared free of cost.
11. The firm will provide correspondence and permanent address, email id and at least two phone numbers which should be readily available.
12. The firm will also provide its profile showing the past experience along with TIN no and PAN no.

**Principal**